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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

John D. Sarley, et al.

Confirmation No. 2503

Application No.: 09/919,302

Group Art Unit: 3623

Filing Date: July 31, 2001

Examiner: Johnna Stimpak

For: METHOD FOR FORECASTING AND MANAGING MULTIMEDIA
CONTACTS

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO FIRST OFFICE ACTION

In response to the Office Action mailed August 1, 2003, please amend the above-identified application as follows:

IN THE CLAIMS

Please cancel Claims 1-36 without prejudice or disclaimer and add the following new claims as shown below.

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Date: February 2, 2004

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Notes: **REFERENCE: APPLICATION NO. 09/919,302; John D. Sarley, et al.**

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